# **PROGRAM**

# Strategizing and Organizing in Extreme Contexts: Challenges and Opportunities for a Practice-based Perspective

#### WEDNESDAY OCTOBER 15

11:00 – 12:15 Welcoming buffet

Tata communications room, RJ floor

12:15 – 13:45 Keynote Speaker **Richard Whittington**, Oxford University

A Larger View on Strategy as Practice: How to change Big S Strategy

Proctor and Gamble room, 1<sup>st</sup> floor, green section

14:00 – 15:30 Plenary session: Disruptive Contexts (chair: Viviane Sergi)

Saine marketing room, 1<sup>st</sup> floor, green section

**François Cooren,** Université de Montréal Disrupting the Myth: Emergencies as Usual

Michael Useem, Wharton University of Pennsylvania

Bringing Back the Thirty-Three: Emergent Principles in Multi-Tiered Leadership

Mark de Rond, Cambridge University

Doctors at War

15:30 – 16:00 Coffee Break

Espace Trium room, 1<sup>st</sup> floor, blue section

16:00 – 17:30 Parallel paper sessions

1 – Managing the Environment in Disruptive Contexts

Chair: Michael Useem

Demers Beaulne room, 1<sup>st</sup> floor, green section

#### Olga Navarro-Flores, UQAM

Capacity Building in a context of Humanitarian Aid: Ontological Paradoxes and Organizational Challenges

Anne-Marie Duval, Université Laval

Crafting Through Disruptive Contexts: How International Nongovernemental organizations Manage Donor Conditions

Frédéric Gautier, Université Paris Ouest Nanterre La Défense

The Ongoing Process of Embedding Projects in Their Contexts: A Longitudinal Casestudy

# 2 – Building Legitimacy in Crises and Changes

# Chair: Markus Hällgren

Saine marketing room, 1<sup>st</sup> floor, green section

#### Camelia Dumitriu, UQAM

A Conceptual Framework for Understanding Extreme Contexts

#### Olivier Germain, UQAM

Deconstrucing the constraints of legitimacy in entrepreneurship: the search for emancipation in venture creation. Insight from a French Online Newspaper's venturing process

# Marcos Barros, Université du Québec en Outaouais

Working under Scandal: Mismanagement in Petrobras' Executive Board

# 3 - Dealing with Methodological Challenges in Disruptive Contexts

Chair: Viviane Sergi

Standard-Life room, 1<sup>st</sup> floor, blue section

#### Kafui Dansou, HEC Montréal

Engaging and Disengaging in Emergent Contexts: Conducting Research in Local Non-profit Development Organizations in Senegal

#### Chahrazad Abdallah, UQAM

Crisis Ethnography: Reflections on the Tunisian Revolution

#### Frédérik Matte, Ottawa University

Make Do With: The Ordinariness of Extreme in a South Sudanese Refugee Camp

#### 18:00 Dinner at "Le Cercle" restaurant at HEC Montréal

6<sup>th</sup> floor, take Elevators SOUTH, yellow section

#### **THURSDAY OCTOBER 16**

# 8:00 - 8:30 Breakfast (Coffee, fresh fruits, yogurt, banana bread, lemon bread)

Espace Trium room, 1<sup>st</sup> floor, blue section

# 8:30 - 10:00 Plenary Session: Risky Contexts (chair: Linda Rouleau)

Standard Life room, 1<sup>st</sup> floor, blue section

# Markus Hällgren, Umeå University

Goal Grounding: The impact of Time/Space in Temporary Organizing

#### Monique Aubry, UQAM

From Polar Expedition to Organizing for Projects: Perspectives on Risky Situations

# **Geneviève Musca,** Université Paris Ouest Nanterre La Défense Drop your Boat! Dialogical Sensemaking in a Mountaineering Expedition Episode

10:00 -10:30 Coffee Break

Espace Trium room, 1<sup>st</sup> floor, blue section

10:30 -12:00 Parallel paper sessions

#### 1 - Framing Risk in Health-related Issues

Chair: Ann Langley

Béton-Grilli room, 1<sup>st</sup> floor, blue section

### Véronique Labelle, HEC Montréal

Democratizing and Professionalizing Risk Work: The Institutional Work of Hospital Risk Managers

# Caroline Bergeron, University of South Carolina

The Importance of Risk Communication in Public health Emergencies: Tips for Developing and Testing your Messages

#### **Véronique Steyer,** ISG Paris

The Dynamics between Expected and Unexpected in Disruptive Event Management: The Case of the 2009 Influenza Pandemic

# 2 – Leading and Organizing in Mountain Expeditions

Chair: Cristina Giannantonio

Rona room, 1<sup>st</sup> floor, blue section

**Thomas Biedenbach, Markus Hällgren,** Umeå School of Business and Economics Changing the Rules of the Game: The Interplay between Routines and Capabilities on an Everest Expedition

#### Yvonne Giordano, Université de Nice Sophia-Antipolis, GREDEG

Far-but-Close Expertise in Natural Risky Contexts. Lessons from Weather Forecasting on Everest

**Elmar Kutsch,** Cranfield University School of Management **Markus Hällgren,** Umeå School of Business and Economics The Mindful Organisation: A Breakdown at 28,000 Feet

#### 3 - Experiencing and Reflecting on the Unexpected

Chair: Linda Rouleau

Standard Life room, 1<sup>st</sup>, floor, blue section

### Consuelo Vasquez, UQAM

From Extreme to Fragile Contexts: Reflecting on an Ethnographic Journey in a Voluntary Organization

# Frédérique Sitri, Université Paris-Ouest Nanterre La Défense

Discourse Analysis and Management in Risky Contexts: the Darwin Case

# Mark de Rond, Cambridge University

A Supposedly Fun Thing (That I Will Never Do Again): On the Nature of Adventures

#### 12:00 – 13:30 Lunch buffet

Tata communications room, RJ floor

# 13:30 – 15:00 Plenary Session: Emergency Contexts (chair: Ann Langley)

Standard Life room, 1<sup>st</sup> floor, blue section

### Samer Faraj, McGill University

**Practice Switching in Fast Response Organizations** 

# Joep Cornelissen, VU University Amsterdam

Strategising and Coordinating under Duress: Communication, Emotions and Identity in the Stockwell Shooting

# **Cristina Giannantonio,** Chapman University, University of California Extreme Leadership in Emergency Contexts: Lessons from Sandyhook

# 15:00 – 15:30 Coffee Break

Espace Trium room, 1<sup>st</sup> floor, blue section

#### 15:30 – 17:00 Parallel paper sessions

# 1 – Decision-Making in Crises and Emergency Contexts

Chair: Geneviève Musca

Béton-Grilli room, 1<sup>st</sup> floor, blue section

**Mattias Jacobsson, Martin Svensson,** Umeå School of Business and Economics Rationalizing Emotions and Emotionalizing reason: The Staging of Decisions in the ED

#### François Audet, UQAM

Decision Making Processes of Humanitarian Bureaucracies in Disruptive Contexts

### Josée Lortie, HEC Montréal

An Unexpected Mountain to Climb: "Grey" leadership in an extreme context

#### 2 - Translating Change in Pluralistic Contexts

Chair: Consuelo Vasquez

Rona room, 1<sup>st</sup> floor, blue section

# Carla Sayegh Hilton, McGill University

Preparing for Radical Change in Health Care Settings: a Tale of Evolving Routines

#### Stéphanie Gagnon, Maud Micheau, ENAP

15 Years of Community Policing in Two Police Forces: a Mixed Results Implementation

# Valérie Lehmann, UQAM

Users as Knowing Systems in Complex Projects

# 3 – Making Sense in High Reliability Contexts

Chair: Joep Cornelissen

Standard Life room, 1<sup>st</sup> floor, blue section

# Daniel Geiger, University of Hamburg

Break the Rule!? A Practice Perspective on Organizational Rule-following and Rule-breaking in Extreme Contexts

# Mahmood Shafeie Zargar, McGill University

Organizational Transformation in Mission-critical Environments: The Case of Emergency Departments

Markus Hällgren, Martin Svensson, Umeå School of Business and Economics The Practice of Listening: (Dis-)embodied Sense Making in Emergency Call Taking

17:00 - 18:00 Concluding Panel (chair : Markus Hällgren, Linda Rouleau)

Standard Life room, 1<sup>st</sup> floor, blue section